

**Members to NOTE the correspondence**

From: resident Sent: 13/9/24 09:54 To: CTC ; Cllr Mark Clarke < Subject: The Forty, roadside verge

*Despite our best efforts to save damage to the tarmac road edge and verge, please look at the photos attached. The drop off of the edge is now deep enough for the cars suspension to bottom out. Again, despite numerous requests to Wiltshire Council, the enormous hedges on the other side of the road have effectively reduced the width of the road for pedestrians and vehicle safety. Are you able to pressure Wiltshire Council to come and make emergency repairs here please?*



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On 13th September, CTC staff reported the verges to Wiltshire Council on the My Wilts Ref 00186132 and informed the Area Highways Manager who has been very helpful in the past.

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14<sup>th</sup> October 2024 - I've had a response from the Area Highways Manager regarding your comments on the issue. Unfortunately, he doesn't have these resources under his control. He is able though to issue instructions to the contractor who will deliver the request within the time limit, and unfortunately, he does not have a say in determining the time limit either.

The work is completed by the type of work requested and the severity of danger to the travelling public. Regarding overseeing works; a competent contractor will carry out the work with due diligence and consciousness, as is part of the contract. They have this contractor for at least another 3½ years with a potential of a further 5 years if their work is considered satisfactory, so it is well within their best interests to carry out the work appropriately. The manager has had a response from the contractor, after chasing him last week, and has advised us that he is well aware of the work and the need to have this job completed.

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The resident feels aggrieved still that this damage has been allowed and accepted by WC and will now be repaired at the tax payers expense presumably?